

HOMES & COMMUNITIES COMMITTEE

14 JANUARY 2018

NEWARK AND SHERWOOD HOMES – ANNUAL DELIVERY PLAN

1.0 Purpose of Report

- 1.1 To seek approval from the Committee for the adoption of the Annual Delivery Plan with Newark and Sherwood Homes for the financial year covering 2019/20.
- 1.2 The report also provides Members with an update on progress with the 5 year Housing Revenue Account (HRA) Development Programme.

2.0 Background Information

- 2.1 The Management Agreement is the overarching legal agreement between the Council and Newark and Sherwood Homes for the delivery of housing management and other services, with one of its requirements being that an Annual Delivery Plan is formulated and agreed.
- 2.2 The purpose of the Delivery Plan is to set and direct the main activities, standards or targets of the Company's operations for each financial year, set in the context of the Council's strategic priorities, its housing vision and outcomes and the need to sustain a viable Housing Revenue Account Business Plan (HRA BP). It states in Schedule 6 of the Management Agreement that:

The Annual Delivery Plan will dovetail with the HRA Business Plan and will cover:

- *Housing Vision and Outcomes*
- *Company Governance*
- *Service delivery*
- *Procurement and Capital programme*
- *Finance*
- *Resources*
- *Performance Management and regulation*

- 2.3 The Delivery Plan is underpinned by Newark and Sherwood Homes own Business Plan. This sets out the Company's strategic vision, objectives and core values and outlines the tasks, targets and resources which ensure delivery. The Company's Business Plan identifies priorities for action and expected outcomes, being used as a live document to stretch the Company to deliver its vision.
- 2.4 The current Delivery Plan covering the financial year 2018/19 expires on 31 March 2018.

3.0 Annual Delivery Plan 2019/20

- 3.1 The proposed draft Delivery Plan from the Company for 2019/20 is attached to the report at **Appendix A**.

- 3.2 For ease of Members' reference the key actions (including both continuing and new actions) for the Company going forward into 2019/20 have been extrapolated from the draft Delivery Plan and are set out in **Appendix B**.
- 3.3 Officers of the Council and the Company have worked together to ensure that the draft Delivery Plan for 2019/20, in setting out the Company's key activities for that year, reflects the Council's strategic priorities, work streams and national housing agenda, such as:
- a) A focus on core housing services – cleanliness improvement, reduction in crime and anti-social behaviour, and an expectation that front line services become more responsive;
 - b) Emerging legislation or recommendations following the enquiry into the Grenfell tragedy, with an increased spotlight on safety, consumer standards, tenure, stigma, regulation and tenant involvement;
 - c) Ensuring the sustainability of the HRA 30 year business plan;
 - d) The implementation and first year's operation of Gladstone House;
 - e) Ongoing involvement in neighbourhood studies and estate regeneration programmes;
 - f) Delivery of the HRA development programme and a new Extra Care facility at Ollerton;
 - g) Consideration of parking solutions across the district linked to the delivery of the 5 year HRA Development Programme;
 - h) Managing the impact of implementation of Universal Credit that took place within the district in May 2018.
- 3.4 All the above matters are in addition to the Company continuing to deliver the core housing services required under the Management Agreement and measured against the agreed key performance indicators, which are monitored by this Committee.
- 3.5 The Company has presented the final draft Delivery Plan for 2019/20, as set out in **Appendix A**, following approval by its Board.
- 3.6 Members are requested to consider the draft Delivery Plan and specifically whether there are any items that they would wish to see amended or deleted, or additional ones included. For example, under the paragraph headed "Procurement" the Committee may wish to add a requirement within the Plan for the Company to explore joint procurement opportunities, where possible and appropriate, with the Council. Members' attention is also drawn to the Committee's Forward Plan and the fact that the Committee will be considering a report at its next meeting in March reviewing the Council's temporary accommodation for homeless persons. An additional activity could usefully be added to the Delivery Plan for the Company to assist the Council in delivering the outcomes from this review.

4.0 Equalities Implications

- 4.1 Equalities implications are involved in all of the continuing and new activities detailed in the Delivery Plan, and these are fully considered and taken into account as an integral part of each of the specific projects relating to these, including equality impact assessment being undertaken where appropriate and reported accordingly before decisions are taken or policies altered.

5.0 Impact on Budget/Policy Framework

5.1 The formulation of the Annual Delivery Plan is an integral document to ensure the effective delivery of the obligations under the Management Agreement and to sustain a viable HRA Business Plan, influencing the HRA's capital and revenue budgets.

6.0 RECOMMENDATION

That the 2019/20 draft Annual Delivery Plan for the Council's housing company, Newark and Sherwood Homes, be considered (together with any amendments, deletions, or additions) and approved for implementation.

Reason for Recommendation

To approve the delivery plan and key activities for Newark and Sherwood Homes for the year 2019/20.

Background Papers

Management Agreement between the Council and Newark & Sherwood Homes (2013)
Appendices to the Draft Delivery Plan

For further information please contact Karen White on Ext 5240 or Rob Main on Ext 5930

Karen White
Director – Safety